

(delete as appropriate)

Value of the order (excluding shipping costs):

e-mail:

(in the case of exchange, provide the exact name of the goods, size and color for which it is to be exchanged).

First name and last name:.....

ZIP code and city:

Bank account number to which the money is to be returned:

[illegible]

Date and signature of the buyer

Instructions on withdrawal from the sales contract (Orders)

The buyer who is a consumer may withdraw from the sales contract regarding the placed Order without giving reasons within 14 days from the date of receipt of the Goods.

To meet the deadline to withdraw from the contract, the Buyer should send information regarding the exercise of the right to withdraw from the contract before the expiry of the indicated deadline. The declaration of withdrawal may be submitted by sending a letter by e-mail to the Seller's e-mail address or by traditional mail to the Seller's address, you can use the letter template available below.

Withdrawal from the contract regarding the Order:

In the event of withdrawal, the Buyer should immediately, not later than within 14 days from the date of receipt of the Product, return it. The product should be returned along with the documents issued during its sale to the address of the Seller.

It is possible for the Seller to withhold the reimbursement until receipt of the Product or until proof of its return is provided to us, whichever occurs first.

The Buyer may be liable for a decrease in the value of the Product resulting from using it in a different way than was necessary to establish the nature, characteristics and functioning of the Product.

In the event of withdrawal from the contract, the Buyer shall bear the cost of returning the Product.

However, the right to withdraw from the contract regarding the Order does not apply in the cases specified in art. 38 of the Consumer Rights Act, in particular with regard to the Products:

- non-prefabricated, manufactured according to the Buyer's specifications or to satisfy the individual needs of the Buyer;
- deteriorating quickly or having a short shelf-life;
- supplied in sealed packaging which, after opening the packaging, cannot be returned for health protection or hygiene reasons;
- which after delivery, due to their nature, are inextricably linked with other items. Effects of withdrawal:

Payments will be refunded to the buyer.

The reimbursement will be made by the Seller using the same payment methods that were used by the Buyer in the original transaction, unless the Buyer expressly agrees to a different solution.

In the event of an effective withdrawal from the contract, the contract is considered void, respectively, in relation to the Product (set, kit), from which the Buyer withdrew.

Self-employed entrepreneurs:

The right of withdrawal by the Buyer also applies to a natural person concluding a contract directly related to his business activity, if the content of this contract shows that he does not have a professional character for that person, resulting in particular from the subject of his business activity, made available on on the basis of the provisions on the Central Register and Information on Economic Activity.